



Coronavirus Update



UPDATE: Caps, Trigger Sprayers, and Shipping Case Changes

Cap Style and Configuration Changes

As previously communicated, Diversey has had to make changes to the cap styles and configurations used in production to ensure continued supply of critical products. In addition, a new configuration with flip-spouts has been added as outlined below for 32 oz./946 mL products. For the next few months, customers can expect to receive a mixed inventory with these different configurations as they make their way from production to distributor to end-user/operator.

NEW - Flip-Spout Caps: Some 32 oz./946 mL products may be produced with flip-spout caps installed on each bottle instead of flip-top caps as supplies last. Flip-spout caps offer similar convenience to the flip-top versions. SKU numbers will not change.



OR

Change to Spin-on Caps: Due to a shortage of flip-top caps used on 32 oz./946 mL products, they may now come with a CT (continuous thread) cap installed on each bottle. For a period of time customers may receive the 3 different configurations listed below depending on the current supply levels of caps at the time of production. SKU numbers will not change.

Configuration 1: Each bottle will have a spin-on cap and there will be two white flip-top or flip-spout caps included in the case. These caps may have smooth or ribbed sides.

Configuration 2: At some times, based on the product demand and fluctuations in component availability, each bottle will have a spin-on cap only – with no flip-top or flip-spout caps included. Diversey understands this is the least preferred configuration for customers and it will only be utilized when absolutely necessary.

Configuration 3: Caps on Diversey products are traditionally white in color. Depending on the availability of approved caps from suppliers, Diversey may choose to substitute caps that are a different color.



Configuration 1



Configuration 2



Configuration 3

Please note that any caps or closures supplied that differ from caps that are currently used have been fully tested for compatibility and effectivity with our products to ensure the highest quality and safety standards are maintained.



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Trigger Sprayer Count Change

The number of triggers included in each case of 32 oz./946 mL products that normally include triggers has been reduced from 2 to 1. In extreme shortage situations, products may temporarily be shipped with no triggers at all. Customers are encouraged to save and re-use trigger sprayers whenever possible (with the same chemicals only). SKU Numbers will not change.

Shipping Carton Color Change

In addition to the cap style changes and trigger count reduction on 32 oz./946 mL products, customers may also receive products in either white or brown corrugate boxes. SKU numbers will not change.



Questions?

If you have questions regarding this communication, please contact your local Diversey Sales Manager or Diversey Technical Customer Service (TCS) at (800) 558-2332.